

The warranty information below is effective on all Artcobell products for orders manufactured after January 1, 2017. For warranty information concerning orders placed prior to January 1, 2017, please refer to the warranty information contained in the published price list of the corresponding year. For additional information relating to warranty, please contact your Customer Service Representative.

Effective July 1, 2020

Artcobell warrants to the original purchaser that its products are free from defects in material and workmanship under normal classroom or commercial use for as long as the life of the product, except as set forth below.

During the warranty period, Artcobell will replace, or at its option, repair locally, repair at its factory, or return the purchase price of any Artcobell brand product manufactured after January 1, 2016 that, upon inspection by Artcobell, is determined to be defective in material or workmanship.

This warranty is subject to the following provisions:

Some natural variations occurring in polypropylene material or other natural materials are inherent to their character and are not considered defects. Artcobell does not warrant the colorfastness or matching of colors, grains, or textures of these materials. Customer's Own Material (COM) selected by and used at the request of an original purchaser is not warranted.

Our products are intended for interior use — exterior use of them will void the warranty.

The materials and components listed below are covered from the date of sale according to the following:

- Seating controls, glides, pneumatic cylinders, casters, chroming and polymer-based components and foam – 3 years
- User-adjustable worksurface mechanisms, tablet arm mechanisms, lounge products, occasional tables, seating upholstery fabrics and vinyls and other covering materials – 3 years

Soft seating products manufactured by artcobell are warranted to be free of defects in material and workmanship under normal use for the lifetime of the product. Product must be properly cared for, maintained and in use by its original owner. Under the warranty, the obligation of artcobell is limited to the repair or replacement of such furniture. Damage in transit or by negligence, abuse, abnormal usage, misuse, accidents or alterations nullifies the warranty.

As Buyer's sole remedy under this warranty, artcobell, at its option, will repair or replace damaged parts at no charge to the original owner of record provided the replacement or return has previously been authorized by artcobell under

terms of this warranty. Normal aging and wear of fabrics, filling materials, and finishes are excepted from this warranty. It is expressly agreed that this remedy of repair, replacement or credit, at artcobell's option, is Buyer's exclusive remedy under this warranty. In no event shall Seller be liable for consequential damages.

This warranty does not apply to:

- Normal wear and tear
- Damage from environmental factors
- Damage from sharp objects (e.g., writing utensils, heeled shoes, scissors, jewelry, and keys)
- Damage from accident, alteration, misuse, or improper installation or maintenance
- Modifications or attachments to the product not approved by Artcobell
- Products used for rental purposes
- Damage caused by the carrier in-transit, which is handled under separate terms
- Third-party products – Artcobell, to the extent possible, will pass through to the original purchaser (and process claims under) any warranty provided by third-party products supplied to Artcobell.
- All warranty claims are to be made in writing by the original purchaser. The original purchaser may be required to produce the invoice or other evidence to establish that a claim is within the warranty period.

Damage to flooring (dimpling, indentation or similar) is not covered. Warranty as to the suitability of flooring used with school furniture glides and caster rests solely with the flooring manufacturer.

To the extent allowed by law, Artcobell makes no other warranty, either express or implied, including any warranty or merchantability or fitness for a particular purpose. Artcobell is not liable for any indirect consequential or incidental damages. This warranty contains the original purchaser's exclusive remedy.

Your Artcobell Dealer is our resource in supporting your warranty requests. To obtain service under this warranty, please contact your Artcobell Dealer.